

Industry Training Registration Form

Business Contact Information

Your Name	
Your Organization	
Mailing Address	
Phone	
E-Mail Address	

Classroom Training (please check one)

Front-Line sessions prepare participants to welcome visitors, guests and customers to their organization...and city.

Front-Line classroom sessions run half days – 9:00am to 1:30pm.

- Tuesday, May 17
- Monday, May 30
- Tuesday, June 14
- Wednesday, June 22

Train-the-Trainer sessions provide the knowledge and tools for the participant to return to their organization and teach the program to other team members.

Train-the-Trainer classroom sessions run full days – 9:00am to 4:30pm.

- Thursday, May 26
- Thursday, June 2
- Thursday, June 23
- Tuesday, June 28

All 2011 sessions are scheduled to take place at:

City Hall, 100 Queen Street West, 2nd floor. A room notification email will be sent out in advance of the session.

Please return your completed registration:

By EMAIL: wbey@toronto.ca

By FAX: send to (416) 395-1230

Thank you for your interest in We've Been Expecting You. All attempts will be made to accommodate requests for training, however space may be limited.